



SINCE 1965

Customer satisfaction is our ultimate goal

CUSTOMER SATISFACTION SURVEY

Thank you for your recent service at our dealership. Please share your thoughts concerning your satisfaction with the Service Department at our dealership. Please check the box that best represents your satisfaction with our Service Department.

Which of our locations did you visit?

- Fort Wayne
- Decatur
- Muncie
- Richmond
- South Bend
- Elkhart

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied
Quality of our repair service:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Length of time to complete your repair:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Equipment was fixed right the first time:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courtesy of service personnel:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Convenience of service hours:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Explanation of the work performed:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Appearance of Service Department:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall satisfaction with Service Department:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional comments about your experience with our Service Department: _____

Name: _____ Company Name: _____

Phone: _____ Best time to call: _____

Thank you for your continued business!

